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47959 7590 09/22/2005

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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/626,195	07/24/2003	Joseph Herbert McIntyre	AUS920030187US1	1810

TITLE OF INVENTION: METHOD, APPARATUS AND COMPUTER PROGRAM PRODUCT FOR INTERACTIVE PHONE CALL ROUTING IN A SERVICE PROVIDER NETWORK AND INFORMATION PROCESSING IN AN ENTERPRISE NETWORK

APPLN. TYPE	SMALL ENTITY	ISSUE FEE	PUBLICATION FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO	\$1400	\$300	\$1700	12/22/2005

EXAMINER	ART UNIT	CLASS-SUBCLASS
HONG, HARRY S	2642	379-201010

1. Change of correspondence address or indication of "Fee Address" (37 CFR 1.363).	2. For printing on the patent front page, list (1) the names of up to 3 registered patent attorneys or agents OR, alternatively, (2) the name of a single firm (having as a member a registered attorney or agent) and the names of up to 2 registered patent attorneys or agents. If no name is listed, no name will be printed.
<input type="checkbox"/> Change of correspondence address (or Change of Correspondence Address form PTO/SB/122) attached. <input checked="" type="checkbox"/> "Fee Address" indication (or "Fee Address" Indication form PTO/SB/47; Rev 03-02 or more recent) attached. Use of a Customer Number is required.	<input type="checkbox"/> <u>1 Anthony V.S. England</u> <input type="checkbox"/> <u>2 Diana L. Roberts - Gerhardt</u> <input type="checkbox"/> <u>3</u>

3. ASSIGNEE NAME AND RESIDENCE DATA TO BE PRINTED ON THE PATENT (print or type)

PLEASE NOTE: Unless an assignee is identified below, no assignee data will appear on the patent. If an assignee is identified below, the document has been filed for recordation as set forth in 37 CFR 3.11. Completion of this form is NOT a substitute for filing an assignment.

(A) NAME OF ASSIGNEE

*International Business
Machines Corporation*

(B) RESIDENCE: (CITY and STATE OR COUNTRY)

Armonk NY 10504

Please check the appropriate assignee category or categories (will not be printed on the patent): Individual Corporation or other private group entity Government

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 b. Applicant is no longer claiming SMALL ENTITY status. See 37 CFR 1.27(g)(2).

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Authorized Signature

Anthony V.S. England

Date 11-09-2005

Typed or printed name

Anthony V.S. England

Registration No. 35,129

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